IMPORTANT UPDATE TO TESTING PROCEDURE IN PUBS

With immediate affect we are amending the testing procedure in pubs. After a small number of testers have reported staff in pubs asking for a drink to be purchased to play the machine. We have been in communication with the clients, agreeing to an amendment in the testing procedure on these few occasions.

This will **ONLY** apply if you are on the 'browsing stage' of the test.

Purchases 'during play' stage of the test this will **NOT** be reimbursed.

- Purchase a **NON-ALCOHOLIC** drink from the bar
- Continue the test as per guidelines after purchase is made

On the rare occasion this applies to a venue you are testing, make a note in the additional notes section of test results. Make sure to add details of this cost to allow reimbursement.

DO NOT buy a drink and add costs without being prompted by a staff member to do so.

Each test with a drink purchased will be investigated by Check Policy and the client before reimbursement is made.

If an alcoholic drink is purchased, this **WILL NOT** be reimbursed.

This is not and will not be a regular occurrence.

We expect testers to be professional and keep to guidelines at all times which have now been updated.

Contact one of our test managers below to be updated on tests in your area or any questions you may have.

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