When asked for ID, you should produce valid ID politely.

Please spend a few minutes browsing the site before browsing a machine to identify whether there are Think 21/25 signs, as well as any Citizen Card brochures on display.

1. Is the staff member wearing a Think 21/25 badge or embroidered into uniform.

2. Is the staff member wearing a name badge.

3. Are Citizen Card brochures on display.

4. Are Think 21/25 Signs visible

It is very important we make every effort to spot leaflets whilst browsing.

Point 1 to 4 **must** be noted in the completed test.









