Completing the Questionaire …

Here are some examples of different 'challenge stages' you may experience to help you complete the questionnaire after the test has been carried out …

'Challenge on Entry' example:

Venue

Door Sensor Alert

Was there a sound or visual alert when you entered the venue?

○ Did not notice ◉ No ○ Yes

Challenge Details

Stage Required

Challenge on entry

Describe the test from start to finish

I entered the venue and was immediately greeted and asked for ID. Kayleigh then took my ID to the counter to register my details while I sat at a machine looking around the venue. I left the venue a minute later after she returned with my ID.

Describe how the challenge took place. For example: "While entering I was approached politely and asked for ID."

'Challenge during browsing' example:

Venue

Door Sensor Alert

Was there a sound or visual alert when you entered the venue?

○ Did not notice ◉ No ○ Yes

Challenge Details

Stage Required

Challenge during browsing

Describe the test from start to finish

I entered the pub, which was busy, and had a look around for a machine. After finding one I browsed for a minute and a staff member came over from the bar and asked me for ID. I then left the venue.

Describe how the challenge took place. For example: "While entering I was approached politely and asked for ID."

'No Challenge' example:

Venue

Door Sensor Alert

Was there a sound or visual alert when you entered the venue?

○ Did not notice ◉ No ○ Yes

Challenge Details

Stage Required

No challenge

Describe the test from start to finish

I entered the venue, located a machine and sat down. I browsed for two and a half minutes while observing the pub for any posters. I then entered a 50p coin and played two spins over the course of two minutes. I was not challenged at any point.

Describe how the challenge took place. For example: "While entering I was approached politely and asked for ID."

Please note: If you are challenged after inserting a coin, the 'Challenge' option you would select is 'Challenge during play'.
It is important that you do not insert money if you have already shown your ID to staff during the browsing stage.

The 5 Challenge stages explained…

Challenge on entry
(Immediately asked for ID on entry - in arcades especially)

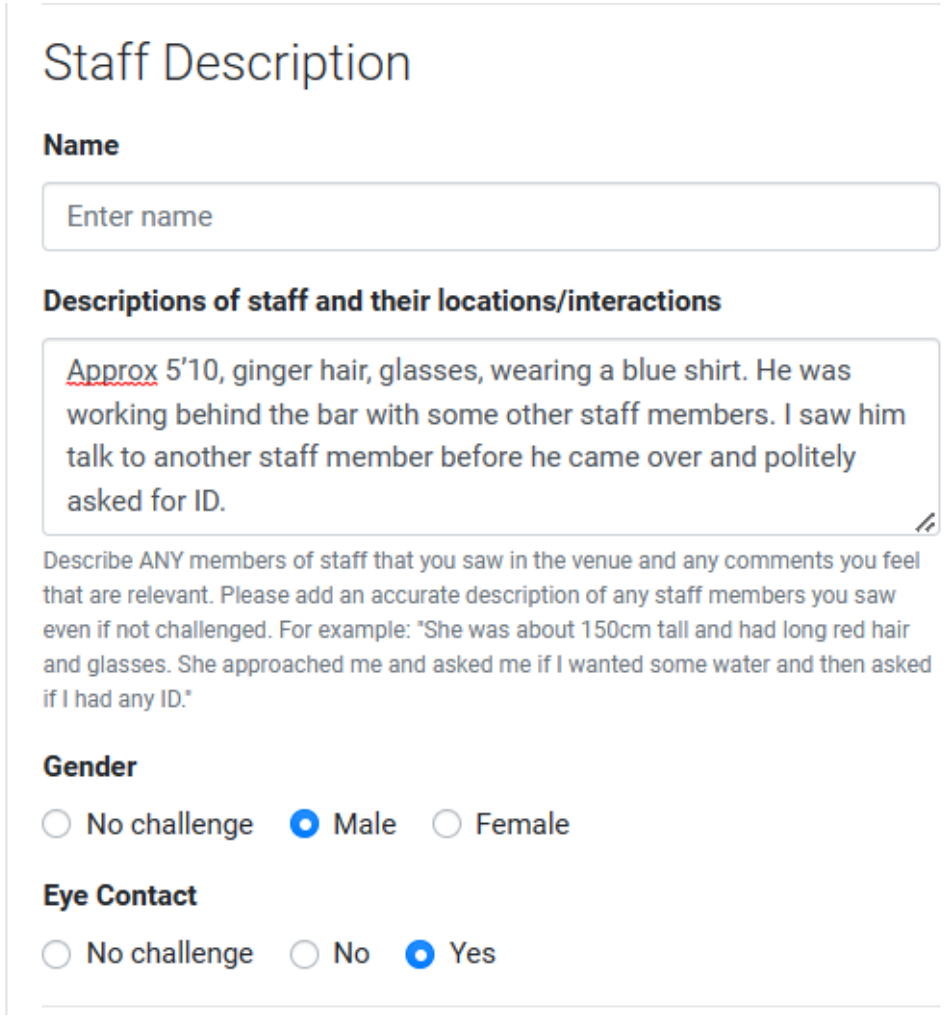
Challenge during browsing
(Challenged for ID whilst browsing at a machine in a pub or on multiple machines in an arcade and preparing to play, before money goes in)

Challenge during play
(Challenged for ID whilst at the machine and coin already inserted)

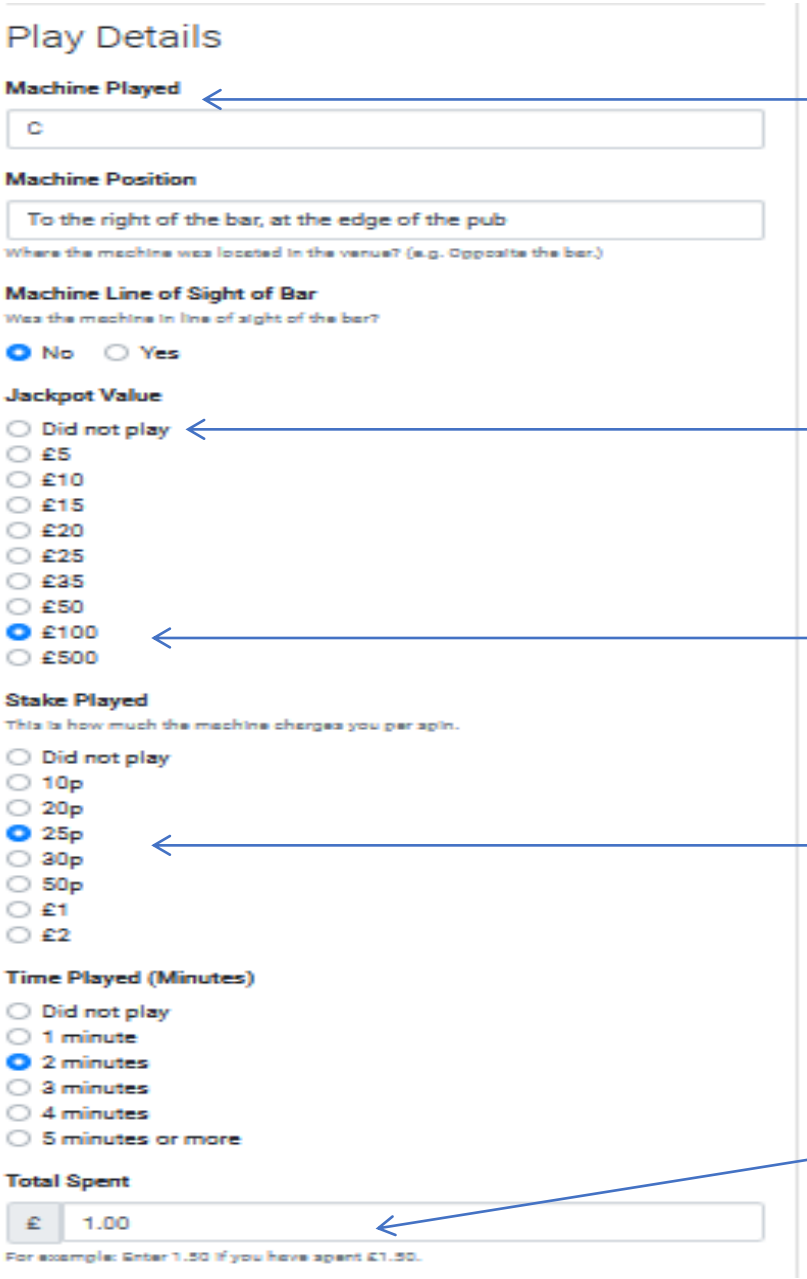
Challenge on exit
(Challenged for ID on the way out after already playing on the machine)

No Challenge
(No challenge took place during browsing or playing the machine for the whole test duration)

Completing Staff Description example:



COMPLETING THE ‘PLAY DETAILS’



- If you played on the machine then you will need to state the game you played.
- If you were challenged during browsing you would select ‘Did not Play’.
- Select the correct Jackpot prize option according to the machine played (this will usually be £100 or £500 Jackpot prize).
- If you have to play the machine then select the lowest stake and play slowly until the test time is up.
- If you were challenged during browsing then this would be £0.00 (as you did not have to play).