Check Policy

ID RESPONSE FOR TESTERS

We have amended our ID response with immediate effect at our Clients request (Feb 2018)

When asked for ID, **you should produce valid ID**

Please spend a few minutes browsing the site to identify whether there are Think 25 signs, Citizen card brochures on display

Reason:

We want our testers to be more aware of signage!

1. Is the staff member wearing a Think 25 Badge
2. Is the staff member wearing a name badge
3. Are Citizen brochure cards on display
4. Are think 25 Signs visible

Its very important we make every effort to spot leaflets whilst browsing!

Point 1 and 2 MUST be noted in the Completed test.