Testing Procedure

Why perform the tests?

The idea of the Age Verification Testing is to ensure that arcades/casinos/shops are observing the Think 21/25 rule and asking for ID from anyone who looks under this age. This is a requirement by the Gambling Commission to protect under age persons from gambling.

What does the test entail?

The test itself should take no longer than 8 minutes in total. 3 minutes to enter and browse around the arcade, if not asked for ID in that time, play a machine that offers jackpot value of £100 or more. If within 5 minutes of play you have still not been asked for ID, leave. Complete the necessary details via your mobile phone and that's it.

Why browse for 3 minutes?

You have to give the staff enough time to potentially get from one end of the arcade to you.

Why play for 5 minutes?

If you get to play a machine, the arcade has failed the test. However our client would still like to know if their staff asked at all. They may have been in the toilet, dealing with an emergency and so on. If this is the case, please add these details to the test notes for further assessment.

The ID Challenge

It is important for our client to undergo an independent Test, this is so they can improve training and services they can offer. So the point at which any ID challenge was asked is vitally important and how the challenge was made.

IMPORTANT: If you are asked for ID, you must produce a valid ID!

When asked to leave the premises please do so!