ID Response for Testers

We have amended our ID response with immediate effect at our client's request. (Feb 2018)

When asked for ID, you should produce valid ID.

Please spend a few minutes browsing the site to identify whether there are Think 21/25 signs and Citizen Card brochures on display.

The reason for this is we want our testers to be more aware of signage.

1. Is the staff member wearing a Think 21/25 badge.
2. Is the staff member wearing a name badge.
3. Are Citizen Card brochures on display.
4. Are Think 21/25 Signs visible

It is very important we make every effort to spot leaflets whilst browsing.

Point 1 and 2 **must** be noted in the completed test.