Age Verification Test Procedure – Pubs

COVID-19 ALERT
PLEASE ENSURE YOU DO NOT UNDERTAKE ANY TEST VISITS IF YOU ARE EXHIBITING ANY SYMPTONS OR FEVER AND FOLLOW GUIDELINES AND REGULATIONS FROM GOVERNMENT.

Why do we test ?

The purpose of the test is to check whether staff are asking for ID before, during or after a person plays a fruit machine in a pub. It is very important that the procedure is followed as staff can be reprimanded if they are not checking your age and following the Think 21 or Think 25 protocols.

Test Procedure

When you arrive in front of the venue, open the app/page and Begin the test from the menu and take a photo of the front and then a selfie of you with the shop in background. In addition, please give an accurate description of your clothes. For example “Blue jeans and a red hoodie” this is so that you can be identified as a tester by CCTV. You then submit that and the test starts.

Entering the venue

You then enter the pub and take note of where the machines are relative to the bar and if they are in line of sight of the bar and bar staff? Then you should go up to machine and browse through the games for 1-2 minutes. During the browse time take note of any no under-18s signage on the machine.

Please also look out for Think21 and Think25 signage and remember this could be on a screen as well as posters and citizen cards.







If you are not asked for ID within the 2 minutes please insert a £1 coin and play 4 x 25p spins very slowly, perhaps check your phone, and again play off the remaining spins taking upto 2 minutes.

At any point the test is over as soon as you have been asked for ID and remember you must NOT play a machine if you have been asked for ID as we cannot reimburse play money if you were asked for ID before playing. But you must still answer all the questions and descriptions on the test.

Filling out the form

We ask that you give as much information as possible and we ALWAYS need a good staff description and their name if possible weather you have been asked for ID or not. In the notes section please state if the area was busy and how many staff were working etc. and anything you feel is important.

If you have any questions please ask.