Test Procedure for Arcades

Reason for the test

The purpose of the test is to check whether staff are asking for ID before, after or during play on a fruit machine in an arcade, either in an over 18 arcade or in the over 18 area within an arcade.

It is very important that the procedure is followed as staff can be reprimanded if they are not checking your age.

Test Procedure

You go to the venue and take a photo of the venue and a selfie and give a description of your clothing for example “Blue jeans and a red top” this is so that you can be identified as a tester by CCTV. You then submit that and the test starts.

Entering the venue

You then enter the venue and take note of where the “Think 21 or Think 25 posters are and if there are “Citizen Card” application leaflets on display.

You browse in the venue for 3 minutes taking note of the staff so that you can give an accurate description of them and where possible their name from their name badge if wearing one.

If you are NOT asked for ID during the 3 minutes browse time, you then play a machine, it must be an Over-18 machine and you play for 5 minutes. We will need the name of the machine you play and we will reimburse up to £5 ONLY for play so please play on the lowest stake possible and play slowly, the timings are very important.

At any point the test is over as soon as you have been asked for ID and remember you must NOT play a machine if you have been asked for ID we cannot reimburse play money if you were asked for ID before playing.

Filling out the form

We ask that you give as much information as possible and we ALWAYS need a good staff description and their name if possible and whether you have been asked for an ID or not. In the notes section please state if the area was busy and how many staff were working etc. and anything you feel is important.

If you have any questions please ask.