Age Verification Test Procedure – Pubs

COVID-19 ALERT
PLEASE ENSURE YOU DO NOT UNDERTAKE ANY TEST VISITS IF YOU ARE EXHIBITING ANY SYMPTONS OR FEVER AND FOLLOW GUIDELINES AND REGULATIONS FROM GOVERNMENT.

PLEASE WEAR A MASK AND FOLLOW SOCIAL DISTANCING UNLESS ASKED BY STAFF FOR VERIFICATION PURPOSES

Keep a distance from other people in the venue, wear a mask and ensure you wash your hands often with an alcohol based gel.

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Why do we test ?

The purpose of the test is to check whether staff are asking for ID before, during or after a person plays a fruit machine in a pub. It is very important that the procedure is followed as staff can be reprimanded if they are not checking your age and following the Think 21 or Think 25 protocols.

Test Procedure

When you arrive in front of the venue, open the app/page and Begin the test from the menu and take a photo of the front and then a selfie of you with the shop in background. In addition, please give an accurate description of your clothes. For example “Blue jeans and a red hoodie” this is so that you can be identified as a tester by CCTV. You then submit that and the test starts.

Entering the venue

You then enter the Pub and take note of where the machines are relative to the bar, and are the machines in line-of-sight of the bar? Then go up to the bar and ask for change to play the machine, this gives the staff an opportunity to ask you for ID. If you are asked for ID the test is over and you can leave but remember to get a good description of the staff and name badge if wearing one.

Please take note of where the “Think 21” or “Think 25” posters are and if there are “Citizen Card” application leaflets on display.







If you are not asked for ID at the bar please go to the machine and browse the games list/menu for 2 minutes. If you are not asked for ID within the 2 minutes please insert a £1 coin and play 4 x 25p spins very slowly, perhaps check your phone, and again play off the remaining spins taking upto 2 minutes.

At any point the test is over as soon as you have been asked for ID and remember you must NOT play a machine if you have been asked for ID as we cannot reimburse play money if you were asked for ID before playing.

Filling out the form

We ask that you give as much information as possible and we ALWAYS need a good staff description and their name if possible weather you have been asked for ID or not. In the notes section please state if the area was busy and how many staff were working etc. and anything you feel is important.

If you have any questions please ask.