# Age Verification Test Procedure – AGCs Arcades and Bingo

## COVID-19 ALERT
## PLEASE ENSURE YOU DO NOT UNDERTAKE ANY TEST VISITS IF YOU ARE EXHIBITING ANY SYMPTONS OR FEVER AND FOLLOW GUIDELINES AND REGULATIONS FROM GOVERNMENT.

## PLEASE WEAR A MASK AND FOLLOW SOCIAL DISTANCING UNLESS ASKED BY STAFF FOR VERIFICATION PURPOSES

## Keep a distance from other people in the venue, wear a mask and ensure you wash your hands often with an alcohol based gel.

1. 


2. 


3. 


### Why do we test ?

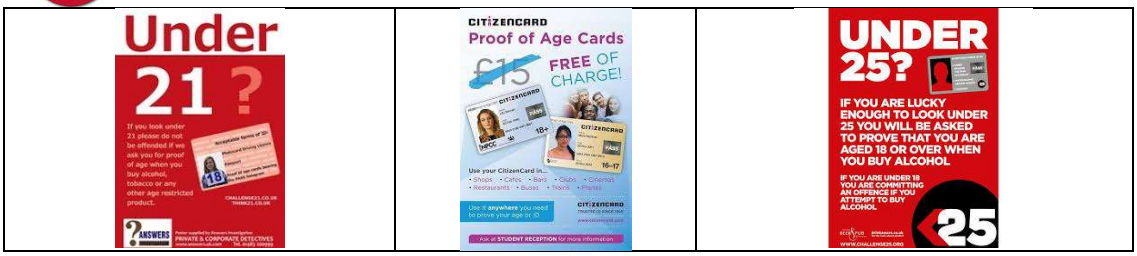
The purpose of the test is to check whether staff are asking for ID before, during or after a person plays a fruit machine in the over 18 area within an arcade or within an AGC or High Street Bingo. It is very important that the procedure is followed as staff can be reprimanded if they are not checking your age and following the Think 21 or Think 25 protocols.

### Test Procedure

When you arrive in front of the venue, open the app/page and Begin the test from the menu and take a photo of the front and then a selfie of you with the shop in background. In addition, please give an accurate description of your clothes. For example “Blue jeans and a red hoodie” this is so that you can be identified as a tester by CCTV. You then submit that and the test starts.

### Entering the venue

You then enter the venue and take note of where the “Think 21” or “Think 25” posters are and if there are “Citizen Card” application leaflets on display.




Please browse within the venue for 3 minutes (e.g. checking a menu or the range of games on a machine) whilst taking note of the staff so that you can give an accurate description of them and where possible their name from their name badge if wearing one.

If you are NOT asked for ID during the 3 minutes browse time you then play a machine, it must be an over 18 machine and you play for 5 minutes. We will need the name of the machine you play and we will reimburse up to £5 ONLY for play so please play on the lowest stake possible and play slowly, the timings are very important.

At any point the test is over as soon as you have been asked for ID and remember you must NOT play a machine if you have been asked for ID as we cannot reimburse play money if you were asked for ID before playing.

**Filling out the form**

We ask that you give as much information as possible and we ALWAYS need a good staff description and their name if possible weather you have been asked for ID or not. Where the “Think 21 or Think 25” posters are located In the notes section please state if the area was busy and how many staff were working etc. and anything you feel is important.

If you have any questions please ask.